



SOLUTION CENTER SUPPORT PACKAGE

\$500/YEAR

- ◆ **Support for entire operation**
- ◆ **Year Round Phone Support**
- ◆ **Remote Apex/MyJohnDeere.com Support ****
Limited to setup and training & requires adequate internet
- ◆ **Afterhours Voicemail Support**
- ◆ **Unlimited RDA sessions**
Requires GS3 2630 or Gen 4 Display and Active JDLink Connect Subscription
- ◆ **Exclusive email alerts on latest product information**
- ◆ **Free Access to AHW Customer Training and online webinars**
- ◆ **Free use of loaner equipment in the event of hardware failure**
Limited to Display and Receivers only
- ◆ **Exclusive promotions**

***Post-Calibrations, Prescription creation, and all other in-depth Apex work **MUST** be pre-scheduled & is at a cost of \$100/hr., with 30min minimum charge.*

HOURS

◆ **Regular Hours**

M-F - 7:00 am - 5:00 pm CST
Sat - 7:00 am - 12:00 pm CST
Sun - Closed

◆ **Hours extended seasonally**